Instructions for Remote Zoom Lessons in YSM Faculty Studios

- Bring your own headphones. Headphones are necessary for high-fidelity audio in your lesson.
- Log in to the studio computer using your NetID and password. (Follow any set-up prompts if you have never logged into a university computer before.)
- Open Zoom. Log into Zoom using the “SSO” option with your NetID and password.
  - The first time you use Zoom: follow the instructions to set up Zoom high fidelity settings. These instructions are also available in ArtsVision. You only need to complete these steps once.
- Connect your headphones to the computer (wired or wireless).
- Begin your remote Zoom lesson!
- Questions or issues?
  - General questions: iNeedHelp@yale.edu
  - Urgent matters: Text or call (203) 936-8199 (Mon–Fri, 9 a.m.–4 p.m.)

Enabling High Fidelity Music Mode
(Only necessary the first time you log into Zoom)

- Launch Zoom and click the small gear icon on the top right hand corner of the screen.
- Click the Audio tab, then click the Advanced button at the bottom.
- There are two new checkboxes: High Fidelity Music Mode and Disable Echo Cancellation. You must have the Enable Original Sound box checked in order to see these new features.
- In a meeting, click on the ‘Turn On Original Sound’ button to enable or disable High Fidelity Music Mode. Participants should notice an immediate difference in sound quality.